



'Helping You Fulfill Your Body's Potential'

Our Membership Signing Up Process for New & Returning Members

Get Started

Wherever you see a Get Started tab on our website, this will take you to the signing up area. Please read the following to ensure that your application for membership is successful.

Precision Membership

You will be asked to choose a class that you would like to be registered to. In the drop-down menu, you will see which classes have space. If the class you would like to attend is fully booked and therefore unavailable, you should contact us or you could opt for FlexiClass membership until space is available.

Registering Payment Details

You will be asked for a postcode. Use the one that your debit or credit card is registered to which may not necessarily be the postcode at which you reside.

Group Reformer Introduction Session (60-90 minutes)

- The final part of the signing up process is to book one of the group reformer introduction sessions that appear in the drop-down box. You must book a session for the signing up procedure to be successful. Refer to the list of dates of sessions for 2024 including booking deadlines and book the appropriate date for the month in which you wish to commence classes.
- If you do not book an introduction session, any account you set up during the signing up process will be invalid. Before you can repeat the signing up process using the same email, the invalid account must be removed by us.
- Once you have booked an introduction session online, it cannot be postponed or rearranged, so please ensure that you book the correct one and that you attend it. If you must cancel or you don't attend the session, there is no refund of fees paid to date and any account you have set up is removed.

Once you have booked the introduction session, you should submit the membership application when payment will be taken.

- A payment covering the cost of the joining fee and introduction session fee will be taken from the bank card that you registered.
- You should receive an automatic email response from us to confirm that your application has been successful. Please check your Junk box in case emails do not arrive in your Inbox. If you don't receive an email, please let us know.
- We will contact you with further information about the introduction session.

2024 DATES FOR GROUP REFORMER INTRODUCTION SESSIONS

| Date you wish to start classes | You will need to attend this introduction | Booking deadline |
|--|---|-------------------|
| 1 January 2024 | 18 December 2023 | 14 December 2023 |
| 1 February 2024 | 15 January 2024 | 11 January 2024 |
| 1 March 2024 | 19 February 2024 | 15 February 2024 |
| 1 April 2024 | 18 March 2024 | 14 March 2024 |
| 1 May 2024 | 15 April 2024 | 11 April 2024 |
| 1 June 2024 | 13 May 2024 | 9 May 2024 |
| 1 July 2024 | 17 June 2024 | 13 June 2024 |
| No memberships available in August due to holidays and studio closure that month | | |
| 1 September 2024 | 12 August 2024 | 8 August 2024 |
| 1 October 2024 | 16 September 2024 | 12 September 2024 |
| 1 November 2024 | 14 October 2024 | 10 October 2024 |
| 1 December 2024 | 18 November 2024 | 14 November 2024 |
| 1 January 2025 | 16 December 2024 | 12 December 2024 |

We do not provide private introduction sessions. Group sessions are held on Mondays. Other days are not available due to our class timetable teaching commitments.

Please contact us if you have any questions or want to clarify anything before commencing the signing up process.

Email is best: info@pilatesheavenuk.com

Telephone: 0121 354 9023

We may be teaching so please leave a brief message including your telephone contact details and email address. We will return your call as soon as we can.